

ZERO POINT

MANUFACTURING

Privacy Policy (Effective March 11, 2024)

Information we Collect & How we use it:

1. Personal Information. Name, email address, company, and phone number are collected and stored in our quoting software upon submission of a quote using our digital form. This information is stored to provide a cohesive quoting service.
2. Product Files. Part files and project details are collected upon submission of our digital form. These are used in our quoting engine to provide you with faster quotes.

Information Disclosure:

We disclose your personal information as described below and as described elsewhere in this Privacy Policy.

Affiliates: Your part files or project details may be shared with affiliates within ZPM's network of service providers (such as an anodizing service). Each member of this network is bound by a mutual Non-Disclosure Agreement (NDA) upon agreeing to provide a service to ZPM. Your information is strictly kept within the ZPM network, and it is not shared externally with any parties not directly affiliated with ZPM. External sharing is limited to company information that may be included in your company's part files.

Data Storage & Security:

Personal information is retained in our quoting service, as previously mentioned. Unless the service is dissolved or a request is made to sever ties with ZPM, this information will be kept on record indefinitely.

Although we make every effort to employ commercially acceptable methods to safeguard personal information, it is important to note that no method of internet transmission or electronic storage is entirely foolproof, and we cannot ensure absolute security. In the event of an unintentional disclosure of personal information, we are committed to taking all commercially reasonable measures to minimize and rectify the disclosure, in accordance with applicable laws.

Policy Changes:

This Privacy Policy may be updated periodically, and if there are significant changes in how we handle your personal data, we will notify you through email or prominently on our Site or within the Service. If you're a registered account holder or have ordered products or services, you may need to explicitly accept these changes during transactions. Changes reducing the protection of your information won't apply retroactively, and your updated email address is crucial for effective communication. If you disagree with changes, notify us before the effective date, deactivate your account, and continued use implies your acceptance of the updated terms.

Questions:

If you have any questions or comments about this Policy, the security of our Service, or our practices related to information collection and dissemination, or if you wish to correct, update your personal information, or exercise any associated rights, please contact us via email at customerservice@zeropointmfg.com. Kindly include "Privacy Policy" in the subject line.